# Training of Lawyers on the EU Data Protection Reform (TRADATA)





#TRA

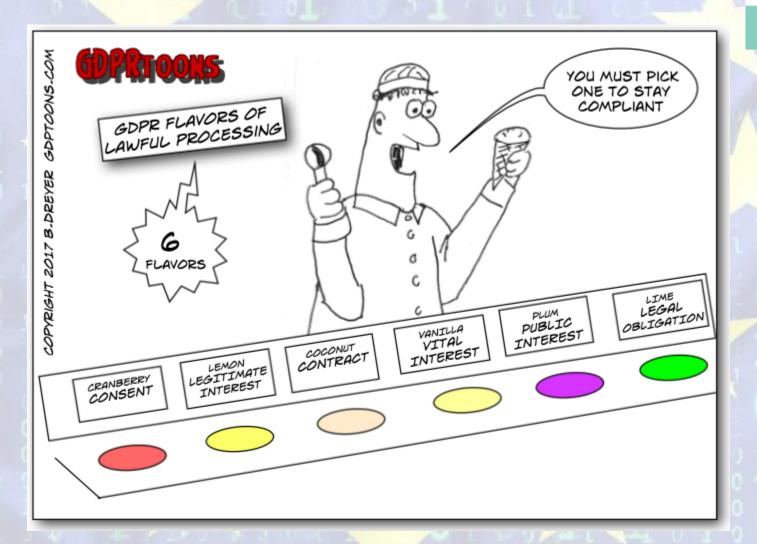
**#TRADATA** 

Welcome & Introduction

Fiona Donnelly - EU Co-ordinator



@Lawsocni\_gdpr



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Welcome from TRADATA project leaders European Lawyers
Foundation

**Vasileios Stathopoulus** 



## **Key Principles of European Data Protection Reform:**



Key Principles of European Data Protection Reform: GDPR

Clare Bates
April 2018

Clare Bates April 2018



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## A New Privacy Framework

Principles

Rights

**GDPR** 

Compliance

Data Breach



## What is personal data?



Any information relating to an identified or identifiable natural person.

- Identifiers- name, identification number, location data, IP address
- Examples- staff, clients, sole traders, individual contacts in commercial clients

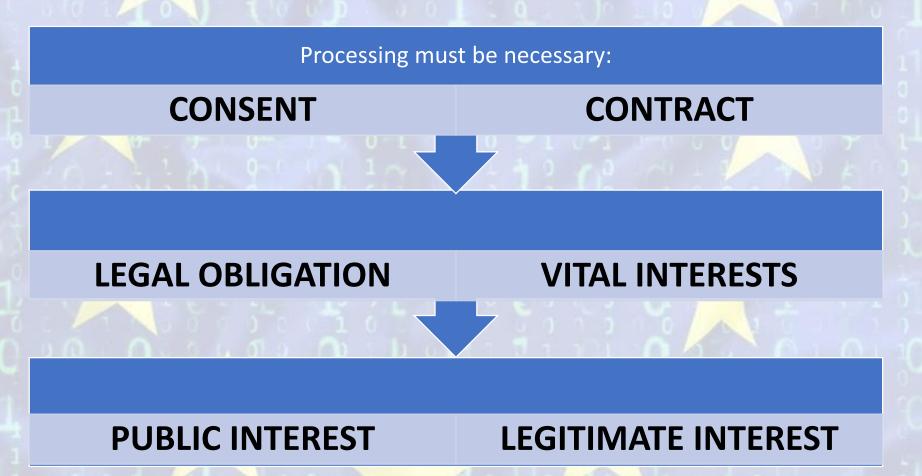
#### Special categories of personal data:

- Health, religion, race, sexuality, trade unions
- Genetic and biometric



## Lawful Grounds for Processing







### Consent



#### •DP Directive definition:

• "any freely given specific and informed indication of his wishes by which the data subject signifies his agreement to personal data relating to him being processed"

#### •GDPR definition:

• "any freely given, specific, informed and unambiguous indication of the data subject's wishes by which he or she, by a statement or by a clear affirmative action, signifies agreement to the processing of personal data relating to





## Consent

Key changes in practice:

| Must be:              | Must not be:              |
|-----------------------|---------------------------|
| Freely given          | Forced, with no choice    |
| Granular              | Vague                     |
| Informed              | Misleading                |
| Easy to withdraw      | Impossible to get out of! |
| Clear Affirmative Act | Pre ticked boxes          |



### Children

- Children's data merits particular protection
- Age-appropriate privacy notices required
- Specific consent requirements for online services offered
- ✓ Specific protection for marketing and automated decision making





## Legitimate Interests

Article 6 (1) (f)

- 1. Purpose Test: are you pursuing a legitimate interest?
- 2. Necessity Test: is the processing necessary?
- 3. Balancing Test: do the individual's interests override the legitimate interest?

Must satisfy all 3 parts of the test



## Legitimate Interests

Which purposes constitute a legitimate interest?

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Fraud prevention

Network and information security

Possible criminal acts or threats to public security



## Legitimate Interests



Processing activities where the legitimate interests basis is likely to apply:

Processing employee or client data

Marketing

Intragroups admin



**Data Protection Principles** 

7

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Integrity

Purpose Limitation

Retention

Adequacy

Accuracy

Fair &

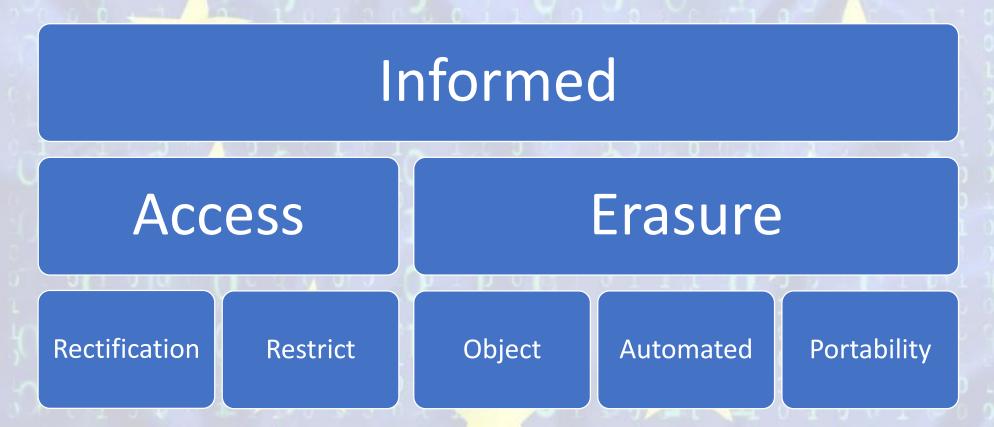
Lawful



## New Rights for Data Subjects



The GDPR creates some new rights for individuals and strengthens rights that already exist:





## Accountability

#### **Article 30:**

- Records of processing
- Exemptions

Note: Data Protection Bill: Criminal Offence Data

#### **Privacy Notices:**

- Lawful basis for processing
- If applicable legitimate interests
- Rights of the individual

#### **Consent:**

How and when it was obtained

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## Accountability

#### **Controller-processor contracts:**

Written contract

#### **Data Protection Impact Assessments:**

- High risk to the rights and freedoms of individuals
- New technologies

#### **Personal data breaches:**

- Document personal data breaches
- Link to record of processing (flag concerns or patterns)

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**Policies** 

**Privacy Policy** 

Data
Protection
Policy

Data Retention

Information Security Policy Breach
Management
Plan





### Data Breach

#### **Breach of Security:**

- Destruction, loss, alteration
- Unauthorised disclosure of or access to personal data

#### **Notification:**

- Likely to result in a risk to individual's rights and freedoms
- Have a detrimental effect on those individuals

**ARTICLE 29 WP GUIDANCE** 



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## Data Breach





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## COFFEE BREAK



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Data: Consent Issues - Eoin
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MALONE SUITE

WORKSHOP B
Privacy Notices – How
to draft for clients and
for staff – Clare Bates
COTTONWOOD ROOM

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# Training of Lawyers on the EU Data Protection Reform (TRADATA)





C101 (C011 (C1)

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# LUNCH BREAK 1:00PM - 2:00PM



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#### **PANEL DISCUSSION**

- The Data subject's Rights
- Document Management
- Web Management
- Cyber Security

Peter O'Brien (Chair)
Briony Rimmer
Colin Graham
Steven Goldblatt

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- >> Know what data you have, and why you have it
- >> Manage data in a structured way
- >> Design a security aware culture
- >> Be prepared expect the best but prepare for the worst



## Personally Identifiable Data

#### **Client & Contact Records**

- >> Name Forename/Surname
- >> Birth Name (If different)
- >> Previous Name
- >> Date of Birth
- >> PPS / NI Number
- >> Address
- >> Telephone Home, Work, Fax
- >> Email Work/Home



Documents & Information stored in ALB for the purposes of Anti-Money Laundering could hold PII information. E.g. Scanned images off Passport, Driving Licence etc

Firms might want to consider removing these (if appropriate) during the closure of a matter.

## Manage your data



## Manage your data in ALB

- Link your clients and contacts with matters
- Lock down sensitive client and matter information to certain individuals to minimise processing
- Delete contacts that you no longer have a legitimate interest in keeping



## Manage your data in ALB

ALB has extensive search facilities. By linking clients and contacts to matters have confidence you can find information in the event of receiving a Subject Access Request.





It is likely due to "Legitimate Interest" reasons all data would need to be reviewed and redacted before issued. We understand that for lawyers, it is more usual for a client to ask for a (paper or electronic) file including data and documents to be passed to a newly appointed lawyer, rather than machine readable data.

ALB links with PDF Docs to make the bundling of information and redaction less time consuming.

## Manage your data in ALB

Matters in ALB have a comprehensive document history facility.

Store all digital media including: correspondence, emails and pictures in one place.



By using ALB's integration with Outlook, auto-file emails directly into the document history so you don't miss anything important.

# Marketing to your clients

ALB allows you to record when and how consent to market to a client was obtained.



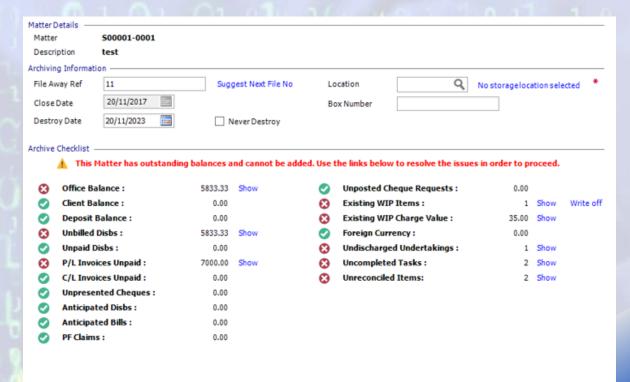
Marketing to existing clients: if you can show that consent has been given for the purpose for which you want to market to them, you won't need to go back and gain consent.

Otherwise you will have to obtain consent. It's also worth noting that the consent must be express and not by objecting, for example, a file closure letter stating that you'll hold their data unless there are any objections is insufficient.



# **Archiving in ALB**

- You choose how long you want to retain files set retention dates by work type E.G Criminal = 6 Years
- Ensure files you need to keep indefinitely by marking the work type as "Never Destroy"
- Mark a file as "never destroy" at any point during the life of the matter or at closure
- Extensive checks to ensure files aren't archived in error



### **Delete Matters**

After archiving, once the time limit for retention has expired, ALB allows you to "delete matters".

 Removes any ALB additional modules, document history and descriptive text in accounts transactions

Retains footprint of data, Client & Contacts for the purposes of a Conflict

Check

It's easy to have information stored in numerous places: Desktop files, email inbox etc

By storing all electronic correspondence, emails and documents on the ALB document history, have confidence that you're not keeping data you do not have in interest in retaining.

# Stay on top of house-keeping

- Data Clean-up Tool
  - Find duplicate entities in your system and merge for one version of the truth

• Report on Clients and Contacts who are only linked with deleted matters

Do you need to keep them?

# Web Bureau Web Management Questions

**Prepared by Colin Graham** 

20th March 2018

#### Who Are We?

- We are Web Bureau...We design and build awesome websites and apps for a variety of devices. We deliver ecommerce platforms built for growth. We revel in helping customers through their digital journey; implementing digital marketing strategies that deliver results.
- We pride ourselves in removing the mystery involved in succeeding online and ensure our clients understand every step of the process. We excel in digital design, ecommerce, development and marketing; offering our clients a 360-degree solution that enables them to maximise their online presence and employ strategic tactics to grow their business.

### **Synopsis**

 The following is a run through on some of the most common questions we have been asked by our clients

### Disclaimer

• While WB cannot obviously give legal advice on GDPR – we can help with suggestions regarding gearing up for compliance based on best industry practices & our own research.

### **Cookie Policy**

- Implied consent is no longer sufficient therefore explicit on screen settings are required to achieve this.
- 'By using this site, you accept cookies' messages are also not sufficient for the same reasons.
- It must be as easy to withdraw consent as it is to give it.
- Sites will need to provide an opt-out option.

### Cookies on the BBC website

The BBC has updated its cookie policy. We use cookies to ensure that we give you the best experience on our website. This includes cookies from third party social media websites if you visit a page which contains embedded content from social media. Such third party cookies may track your use of the BBC website. If you continue without changing your settings, we'll assume that you are happy to receive all cookies on the BBC website. However, you can change your cookie settings at any time.

- Continue
- Change settings
- Find out more

### **Privacy Policy**

- Concise, transparent, intelligible and easily accessible
- Written in clear and plain language, particularly if addressed to a child
- Free of charge.

Here at [organisation name] we take your privacy seriously and will only use your personal information to administer your account and to provide the products and services you have requested from us.

However, from time to time we would like to contact you with details of

However, from time to time we would like to contact you with details of other [specify products]/ [offers]/[services]/[competitions] we provide. If you consent to us contacting you for this purpose please tick to say how you would like us to contact you:

We would also like to pass your details onto other [name of company/companies who you will pass information to]/[well defined category of companies], so that they can contact you by post with details of [specify products]/ [offers]/[services]/[competitions] that they provide. If you consent to us passing on your details for that purpose please tick to confirm:

I agree 🗆

Privacy Policy - Some Key points to ensure are covered.

- What information is being collected?
- Who is collecting it?
- How is it collected?
- Why is it being collected?
- How will it be used?
- Who will it be shared with?
- What will be the effect of this on the individuals concerned?
- Is the intended use likely to cause individuals to object or complain?

### **GDPR**

#### **Contact Form**

- The person submitting the form must 'opt-in' explicitly by ticking the box for marketing.
- The box cannot be bundled and must display an opt in on the specific intended purpose of the email "Bundled" is using a single box to obtain consent for many uses of the data this can hinder clarity of the purpose.
- Most information from contact forms on websites are either stored on the server or sent through to email. If its stored on the server it can only be stored for a minimum retention period. The rule of thumb is don't store data unless you have to.
- Ensure all data in transmission is encrypted by a secure certificate –
   The browser will show a padlock on sites where this is enforced.
- Pre-populated opt-in is not permitted and never has been permitted –
  however, all clients generally have asked for this to be setup this way.

### **Example Form**

| Fields marked with an * a<br>Name | are required   |   |
|-----------------------------------|--|---|
|                                   |  |   |
| Email                             |  |   |
| newsletter list for awes          | name and email so that we can add you<br>come project updates. Check out our <u>pri</u><br>on how we protect and manage your |   |
| I consent to havi email! *        | ng ACME Inc collect my name and  | d |
| Submit                            |  |   |

### **GDPR**

### **Email Marketing**

- If you do not have explicit recorded consent or the necessary 'due cause' then its recommended that the list is deleted.
- If you don't have consent then you cant email asking for it that is spamming.
- Otherwise delete and start again
- It must be just as easy to remove consent as it was to grant it, and individuals always need to know they have the right to withdraw their consent.
- In terms of your web user experience, this means unsubscribing could consist of selectively withdrawing consent to specific streams of communication. "See Example"

| ► My topics of interest                               |   |                                       |   |
|---|---|---------------------------------------|---|
| Accounting and financial reporting                    |   | Managing personal wealth              |   |
| Business growth                                       |   | Measuring business value              | В |
| Buying distressed assets                              |   | Operating internationally             |   |
| Cyber security  | • | Raising and securing finance          |   |
| Dealing with uncertainty                              | € | Reducing or managing risk             | • |
| Delivering change                                     |   | Restructuring a business              |   |
| Doing business offshore                               |   | Succession planning                   |   |
| Financial planning, analytics and forecasting         |   | Supporting my clients                 |   |
| Fraud prevention and investigation                    |   | Tax compliance and planning           |   |
| Governance and assurance                              | 0 | Technology and IT innovation          |   |
| Increasing operational effectiveness and productivity | y | The middle market and economic trends |   |
| Legal matters   |   | Workforce and talent management       |   |

# 

# GDPR Compliance and your IT



Steven Goldblatt CEO Leaf





Leaf

# Stage 1: Audit your IT situation

Audit your data

Audit your service partners

Audit all authorised and unauthorised devices with access to personal data

Leaf

# Stage 2: Control Access to Company Data

Ensure administrative privilege control

Ensure tiered access to personal data

Ensure remote access and erasure rights for company data

# Stage 3: Implement robust security to detect and respond to breaches

Implement regular scan and security software update policy

Conduct employee training in cyber security

Consider a Security as a Service packaged solution

lea

# Security as a Service to assist in achieving GDPR compliance

Internet Gateway Protection

**Email Security** 

Patch Management Ransomware Protection

Training

Data Leakage Prevention

Encryption

Multi-factor Authentication Mobile Device Management leat

# Consider...

- How many of your staff have completed cyber security training?
- Can you tackle ransomware?
- What is your social media policy?
- Have your staff access to personal emails at work?





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Children and Sensitive
Data: Consent Issues - Eoin
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MALONE SUITE

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COTTONWOOD ROOM

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Eoin O'Dell
Trinity College Dublin

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## Timeline

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1981

1988

1995

1998

2003

2016

2018

Conv 108 DPA

DPD 95/46 DPA

DP(A)A

GDPR 2016/679

Various

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So, just what is the GDPR anyway?

And why are they saying such terrible things about it?







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European Commission > Priorities > Justice and fundamental rights > Data protection >

### 2018 reform of EU data protection rules

Stronger rules on data protection mean people have more control over their personal data and businesses benefit from a level playing field.



About the regulation and data protection

Background

Library

Related links



### Rules for business and organisations

Application of the GDPR obligations, individuals' requests, enforcement



#### Rights for citizens

Protection of your personal data, your rights and redress



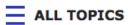


#### JUSTICE AND CONSUMERS

European Commission > Justice and Consumers > Newsroom > Article 29 Working Party









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Q,

Article 29 Working Party

### **Article 29 Working Party**



Guidelines

Letters, other documents

Opinions

Plenary meetings

Press releases

Public consultations

Contract archive

Newsroom archive

09-04-2018

An overview of the National Data Protection Authorities

**Data protection** 

More

27-03-2018

NEW LINK to the Article 29 Working Party archives from 1997 to

November 2016

**Data protection** 

More

12-12-2017

About Article 29 Working Party

**Data protection** 

Mor

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# 12 Steps

Data protection

Preparing for the General

Data Protection Regulation

(GDPR)

12 steps to take now

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# 12 Steps



Home Individuals Organisations Resources Media Contact U



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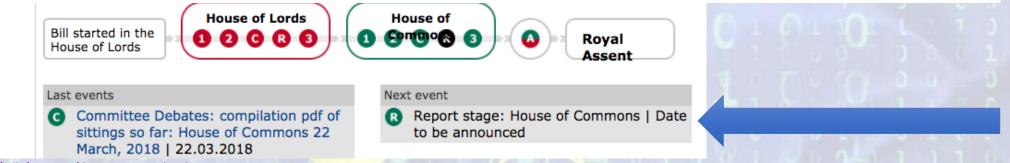




### Application of the GDPR

### 22 Application of the GDPR to processing to which this Chapter applies

(1) The GDPR applies to the processing of personal data to which this Chapter applies but as if its Articles were part of an Act extending to England and Wales, Scotland and Northern Ireland.





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Schedule 18 – Minor and consequential amendments
Part 1 – Amendments of primary legislation
(usually to substitute GDPR for DPA or similar)

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Pharmacy (Northern Ireland) Order 1976 (S.I. 1976/1213 (N.I. 22))
Industrial Relations (Northern Ireland) Order 1992 (S.I. 1992/807 (N.I. 5))
Health and Personal Social Services Act (Northern Ireland) 2001 (c. 3 (N.I.))
Justice (Northern Ireland) Act 2002 (c. 26)
Health and Social Care (Reform) Act (Northern Ireland) 2009 (c. 1 (N.I.))
Safeguarding Board Act (Northern Ireland) 2011 (c. 7 (N.I)
Marine Act (Northern Ireland) 2013 (c. 10 (N.I.))
Human Trafficking and Exploitation (Criminal Justice and Support for Victims) Act (Northern Ireland) 2015 (c. 2 (N.I.))

Justice Act (Northern Ireland) 2015 (c. 9 (N.I.))

Public Services Ombudsman Act (Northern Ireland) 2016 (c. 4 (N.I.))

Mental Capacity Act (Northern Ireland) 2016 (c. 18 (N.I.))

Justice Act (Northern Ireland) 2016 (c. 21 (N.I.))

Schedule 18 – Minor and consequential amendments
Part 1 – Amendments of primary legislation
(usually to substitute GDPR for DPA or similar)

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Health and Social Care (Control of Data Processing) Act (Northern Ireland) 2016 (c. 12 (N.I.))

Access to Health Records (Northern Ireland) Order 1993 (S.I. 1993/1250 (N.I. 4))

Schedule 18 – Minor and consequential amendments
Part 2 – Amendments of other legislation

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European Parliamentary Elections (Northern Ireland) Regulations 2004 (S.I. 2004/1267) Representation of the People (Northern Ireland) Regulations 2008 (S.I. 2008/1741) Local Elections (Northern Ireland) Order 2010 (S.I. 2010/2977)

Controlled Drugs (Supervision of Management and Use) Regulations (Northern Ireland) 2009 (S.R (N.I.) 2009 No. 225)

The Control of Explosives Precursors etc Regulations (Northern Ireland) 2014 (S.R. (N.I.) 2014 No. 224)

Education (Pupil Records and Reporting) (Transitional) Regulations (Northern Ireland) 2007 (S.R. (N.I.) 2007 No. 43)

Energy Order 2003 (Supply of Information) Regulations (Northern Ireland) 2008 (S.R. (N.I.) 2008 No. 3)

Schedule 18 – Minor and consequential amendments
Part 2 – Amendments of other legislation

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Northern Ireland Assembly Commission (Crown Status) Order 1999 (S.I. 1999/3145)

238 For article 9 of the Northern Ireland Assembly Commission (Crown Status) Order 1999 substitute —

### "9 Data Protection Act 2018

(1) The Commission is to be treated as a Crown body for the purposes of the Data Protection Act 2018 to the extent specified in this article.

## Data Protection Bill [HL]

Schedule 18 – Minor and consequential amendments

Part 2 – Amendments of other legislation

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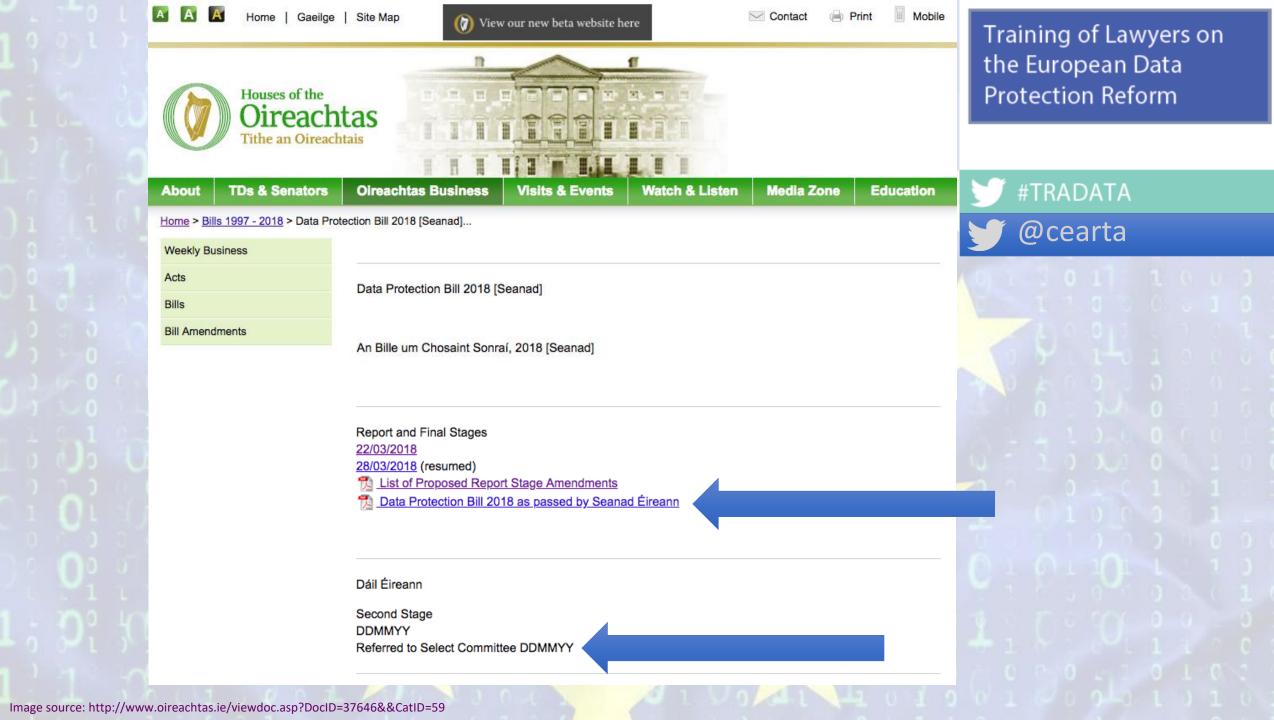
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Court Files Privileged Access Rules (Northern Ireland) 2016 (S.R. (N.I.) 2016 No. 123)

- 383 The Court Files Privileged Access Rules (Northern Ireland) 2016 are amended as follows.
- In rule 5 (information that may released) for "Schedule 1 of the Data Protection Act 1998" substitute "—
  - (a) Article 5(1) of the GDPR, and
  - (b) section 34(1) of the Data Protection Act 2018."
- In rule 7(2) (provision of information) for "Schedule 1 of the Data Protection Act 1998" substitute "—
  - (a) Article 5(1) of the GDPR, and
  - (b) section 34(1) of the Data Protection Act 2018."



Mentions of
"Northern Ireland"
in the Data
Protection Bill 2018
[Seanad]

"Common Travel Area" includes Northern Ireland (section 37(6))







The processing/disclosur e of personal data to preserve the CTA shall be lawful (section 37(1)(3))



# Lawyers and GDPR

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Who here is ready for GDPR?

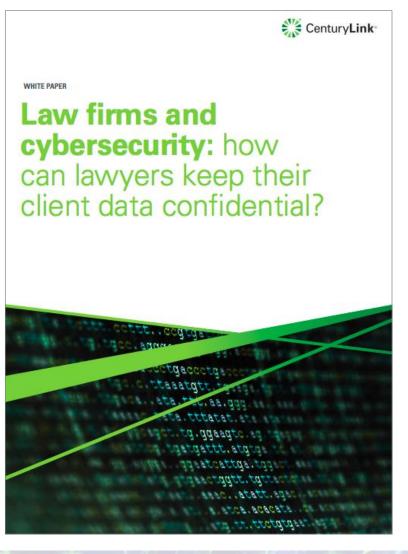




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## Lawyers and GDPR

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of firms believe they are currently compliant with the requirements of GDPR





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Image source: https://icosearch.ico.org.uk/s/search.html?query=law+firm&collection=ico-meta&profile= default



The UK's independent authority set up to uphold information rights in the public interest, promoting openness by public bodies and data privacy for individuals.

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Home

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#### Register of data controllers





The Data Protection Act 1998 requires every organisation that processes personal information to register with the Information Commissioner's Office (ICO), unless they are exempt. Failure to do so is a criminal offence.

There are more than half a million registered data controllers. We publish the name and address of these data controllers, as well as a description of the kind of processing they do.

Search the register → •

#### Further reading

Download the register

About the ICO

£35 per year

















The UK's independent authority set up to uphold information rights in the public interest, promoting openness by public bodies and data privacy for individuals.

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#### Register of data controllers





#### **Data Protection Bill [HL]**

136 Charges payable to the Commissioner by controllers

(1) The Secretary of State may by regulations require controllers to pay charges of an amount specified in the regulations to the Commissioner.

#### Further reading

Download the register About the ICO

£?? per year















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THE BRIEF





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**NEWS** 

# Hackers upload thousands of City law firm passwords online

Details for all five 'magic circle' firms available the dark web

B By The Brief team on Jan 23, 2018





Home Applications Solutions About News Careers Contact

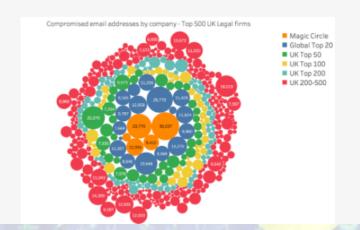
1,159,687 email addresses from top 500 UK legal firms found on the Dark Web



22nd January 2018

**18th January 2018, London UK** — Over a million leaked and hacked credentials from the UK's top law firms have been found on the Dark Web, leaving the firms vulnerable to phishing scams, and the possibility of significant data theft. The figures represent an average of 2,000 email addresses per company, with the largest firm having just over 30,000 email addresses on the Dark Web.

The email addresses, including nearly 80,000 from the legal industry's Magic Circle, have been found by cybersecurity specialist RepKnight as part of a campaign to raise awareness of the huge number of leaked and hacked credentials circulating on the Dark Web.



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WHITE PAPER

Law firms and cybersecurity: how can lawyers keep their client data confidential?



20%

of law firms have experienced an attempted cyberattack in the last month





In 2015/16, 4% of all data security incidents reported to the ICO related to solicitors and barristers.

That's 75 out of 1895.

his was a slight decrease of

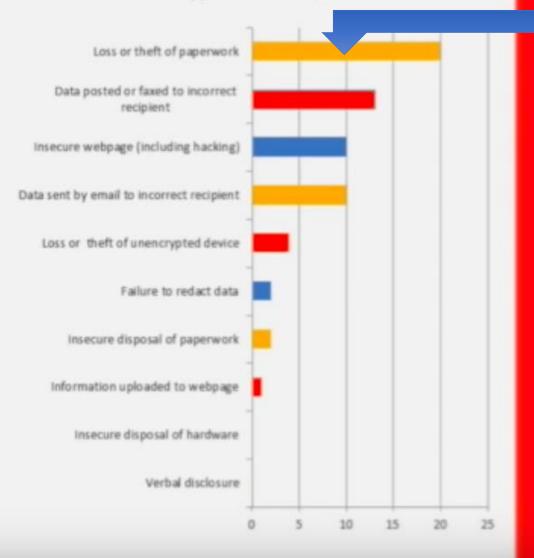
4% on the previous year.

The two main data security issues affecting the legal profession are:

Loss and theft of paperwork (27% of incidents in 2015/16)

Data being posted or faxed to The incorrect recipient (17%

# Legal sector data security breaches by type in 2015/16



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ICO 2015/2016

75 incidents out of 1895 reported breach =4%

20 of 75 theft/loss papers

Image source: https://icosearch.ico.org.uk/s/search.html?query=law+firm&collection=ico-meta&profile= default

Art 33 GDPR Reporting of breach Training of Lawyers on the European Data Protection Reform

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#### **81 Reporting of infringements**

- (1) Each controller must implement effective mechanisms to encourage the reporting of an infringement of this Part.
- (3) The mechanisms implemented under subsection
- (1) must include—
  - (a) raising awareness of the protections provided by ... Part 5A of the Employment Rights (Northern Ireland) Order 1996 (S.I. 1996/1919 (N.I. 16)), ...

#### MANDATORY WITHIN

HOURS

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**PRACTICE** 

# ICO probes 173 law firms over data protection breaches

By Monidipa Fouzder | 16 April 2015





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WHITE PAPER

Law firms and cybersecurity: how can lawyers keep their client data confidential?



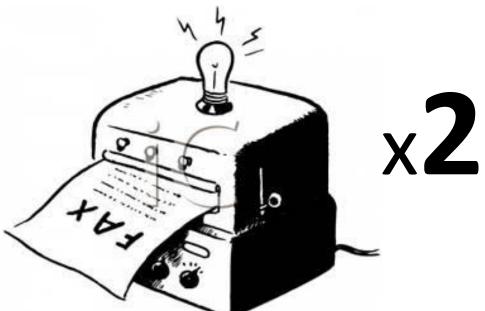


receives about 40 complaints a month relating to breaches of confidentiality.

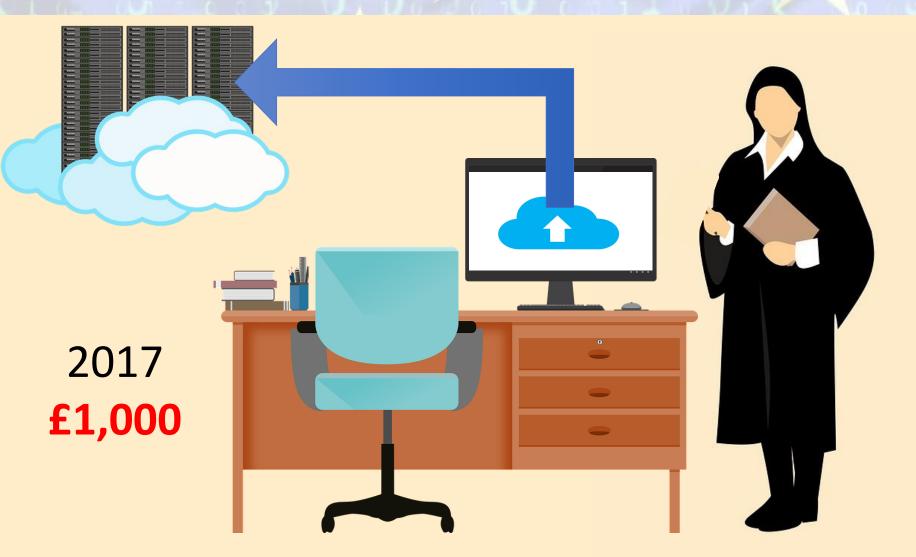




2010: ICO's first civil monetary penalty £100,000







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Image sources: https://pixabay.com/en/judge-lawyer-attorney-barrister-3008038/ & https://pixabay.com/en/desktop-table-computer-1389975/ & https://pixabay.com/en/cloud-computing-cloud-upload-file-1990405/ & https://pixabay.com/en/cloud-computing-black-white-1924338/ & https://ico.org.uk/about-the-ico/news-and-events/news-and-blogs/2017/03/fine-for-lawyer-who-stored-client-files-on-home-computer/



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ODPC
Case Study
6/01

# Steps you can take

- Encrypt electronic devices
- Adequate physical security
- Data minimisation
- Clear policies and procedures
- Appropriate training
- Effective access control

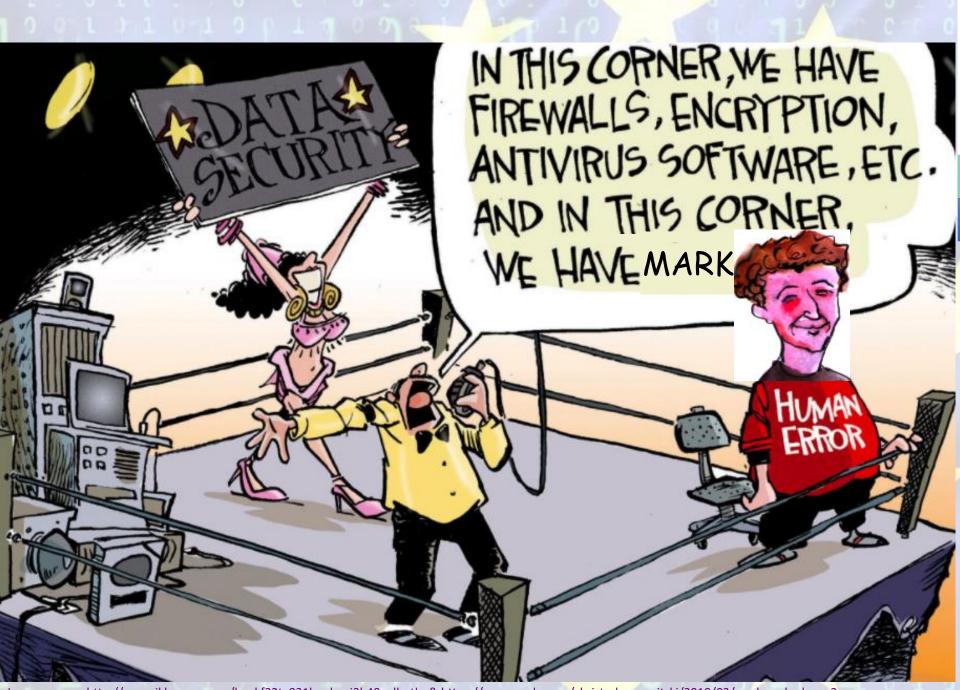


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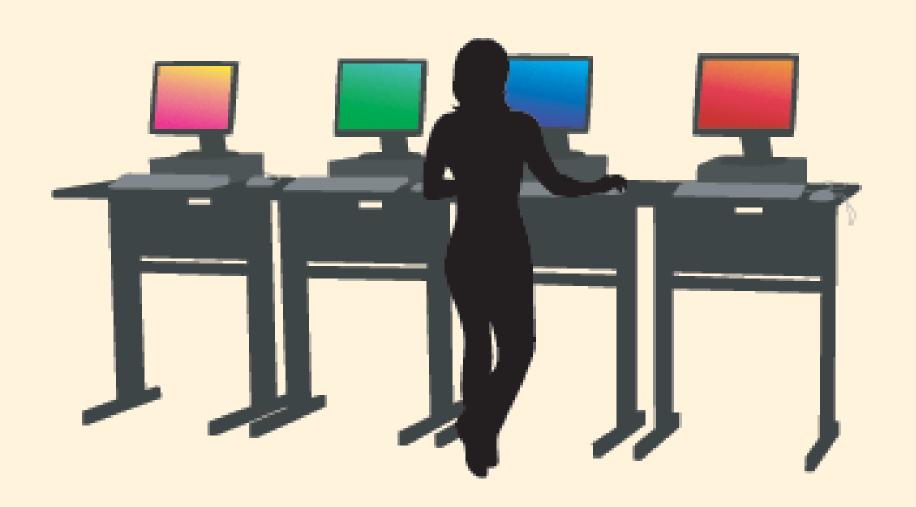
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# Data breaches through public computers

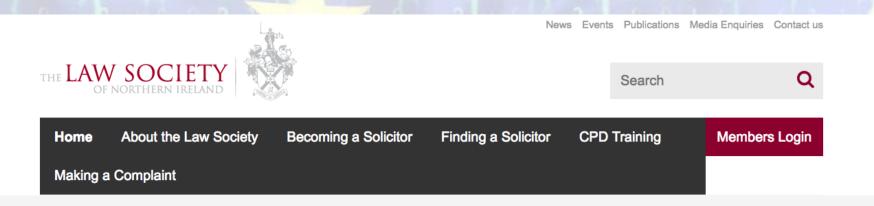
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12 April 2018

# New Cyber Security - Small Businesses Action Guide

Organisations can carry out the following actions in accordance with the guidance contained in the Small Business Guide.

Implementing these actions will significantly reduce the chance of you becoming a victim of cyber crime.

To find out more, please visit

ncsc.gov.uk/smallbusiness



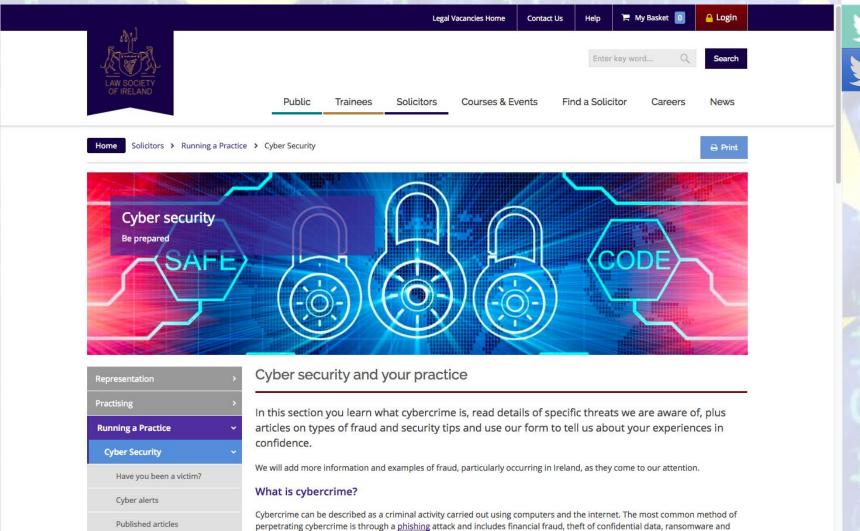
#### **Categories**

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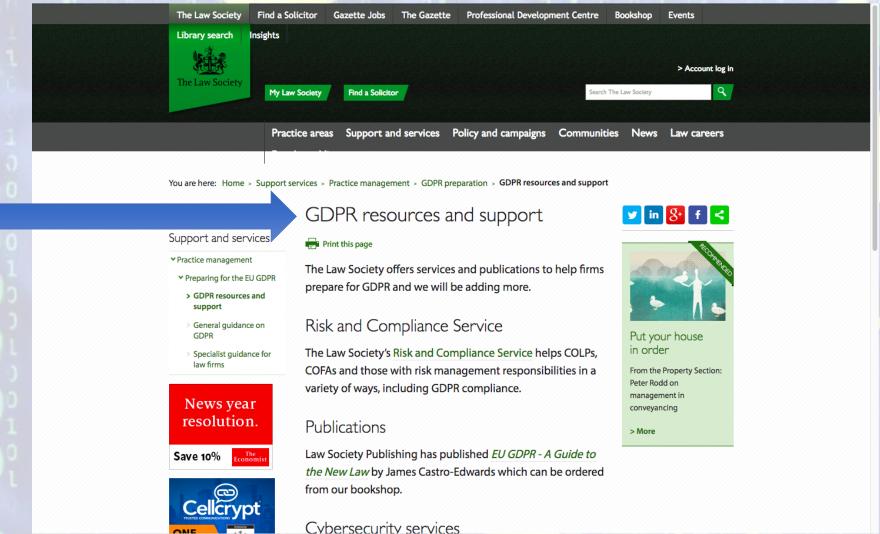
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Law Society (England & Wales)

Image source: https://www.lawsociety.org.uk/support-services/practice-management/cybersecurity-and-scam-prevention/

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EQUALITY AND DIVERSITY | ACCESSIBILITY | TERMS AND CONDITIONS | PRIVACY POLICY

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#### Who can I talk to about GDPR compliance?

Please send any queries you have in relation to the GDPR to jokane@lawlibrary.ie or contact the IT Helpdesk at ithelpdesk@lawlibrary.ie, or EXT 5500.

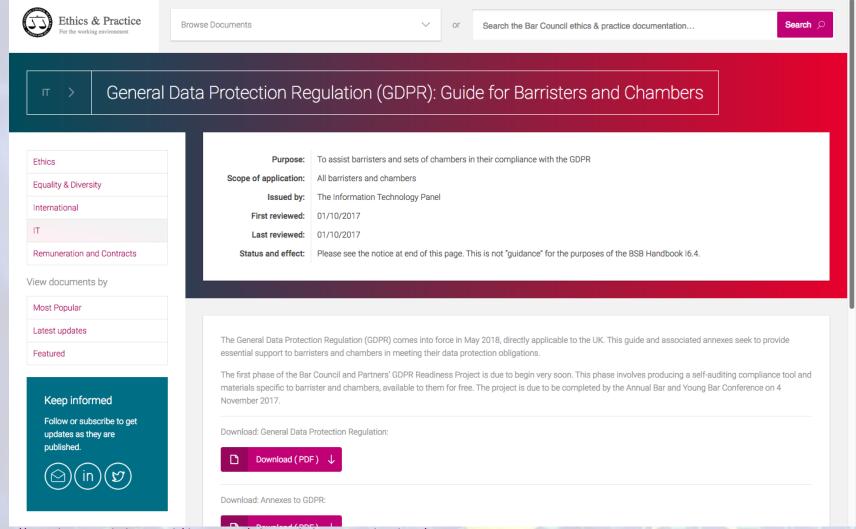
# THE GENERAL DATA PROTECTION REGULATION (GDPR)

WHAT YOU NEED TO KNOW

A GDPR section can be found in the members section of The Bar of Ireland website – www.lawlibrary.ie. Our weekly e-zine In Brief will have regular GDPR updates and links to all of the latest information.

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Bar Council (England & Wales)



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## Step 2 – Data inventory

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# 12 steps to being prepared

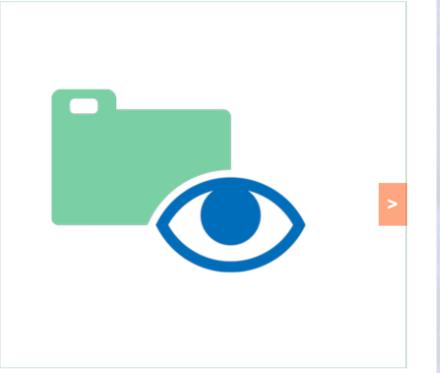




2 Becoming Accountable

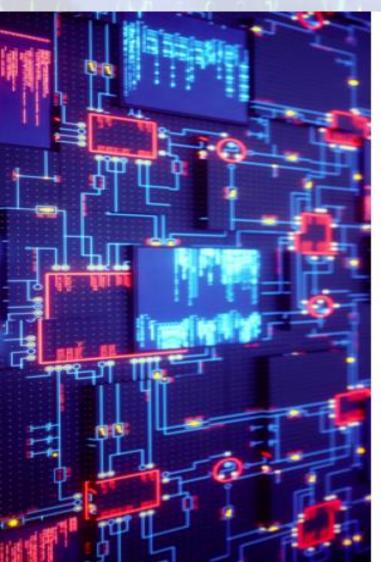
Make an inventory of all personal data you hold. Why do you hold it? Do you still need it? Is it safe?





# Step 2 – Data inventory

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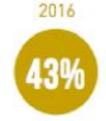
McCann FitzGerald





MAINTAINING AN INVENTORY OF PERSONAL DATA

seen as extremely challenging or very challenging







ASSESSING AND DOCUMENTING PRIVACY RISKS

seen as extremely challenging or very challenging





Image source: https://www.mccannfitzgerald.com/uploads/1400\_Guide\_General\_Data\_Protection\_Regulation\_Survey\_Nov\_2017\_v7\_1.pdf

# Data subject rights

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# Ashley Dawson-Damer

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Image source: https://twitter.com/HonAshley/status/781899926552752129

# **Taylor Wessing**

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## Legal professional privilege







## Legal professional privilege

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12/11

Image source: https://www.flickr.com/photos/zkorb/231524220/

Schedule 2 - Exemptions etc from the GDPR

Part 3 - Restriction based on Article 23(1): protection of rights of others

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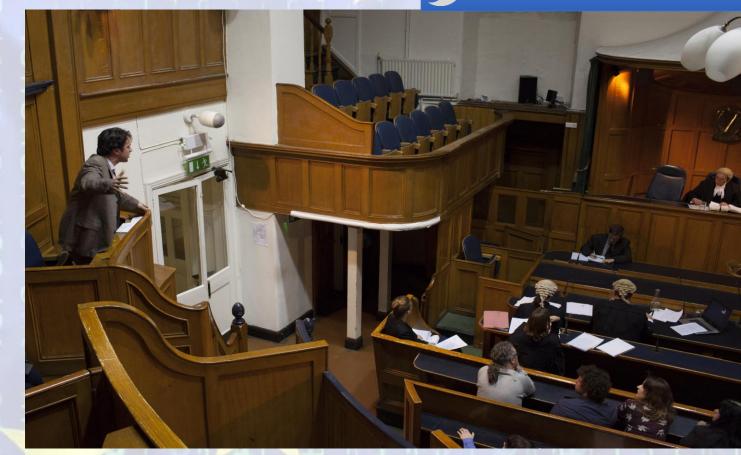
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#### Legal professional privilege

19 The listed GDPR provisions do not apply to personal data that consists of information in respect of which a claim to legal professional privilege ...could be maintained in legal proceedings.

Section 132: ICO guidance



## Data Protection Bill 2018 [Seanad]

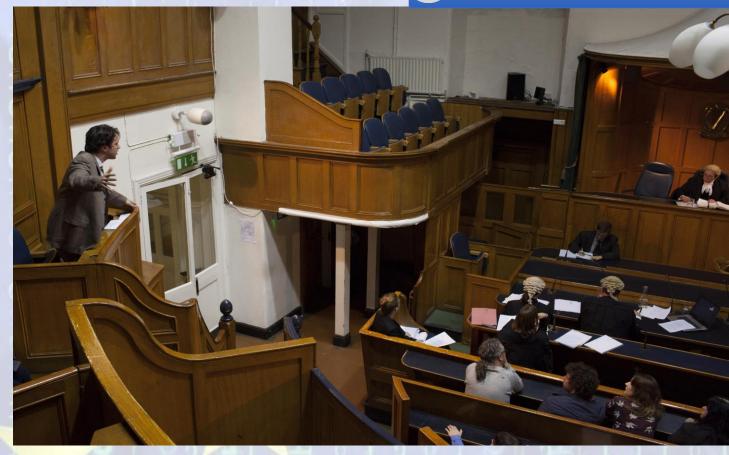
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Section 149 LPP and SAR

Section 158





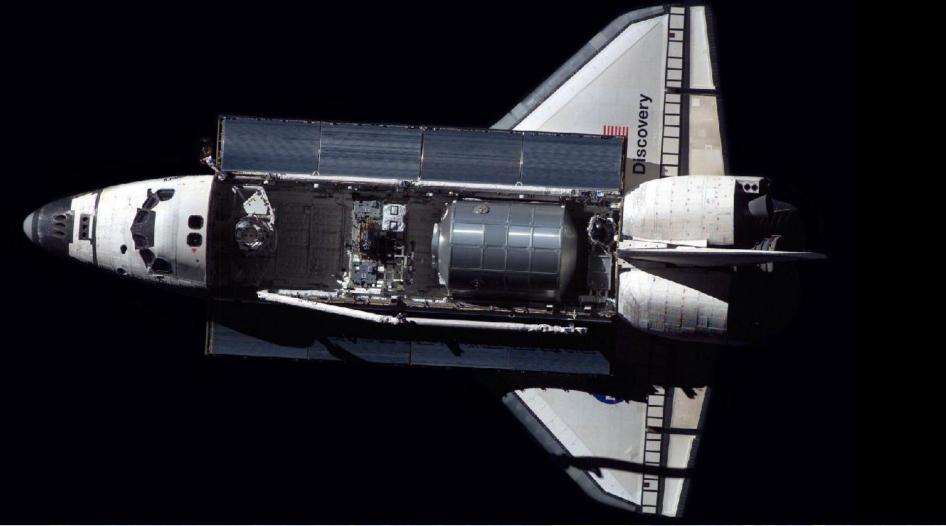




## Data subject rights



#### Subject access requests







#### Subject access requests



S U S Q U E H A N N A International Group Ltd

v Needham

[2017] IEHC 706 (24 Nov 2017)







#### Converse

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Other confidentiality disclosure etc regimes unaffected & continue to apply



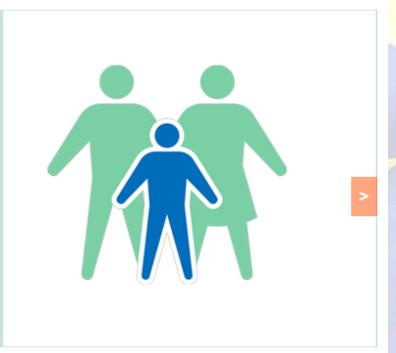
#### Children

## 12 steps to being prepared

Processing Children's Data

Do you have adequate systems in place to verify individual ages and gather consent from guardians?



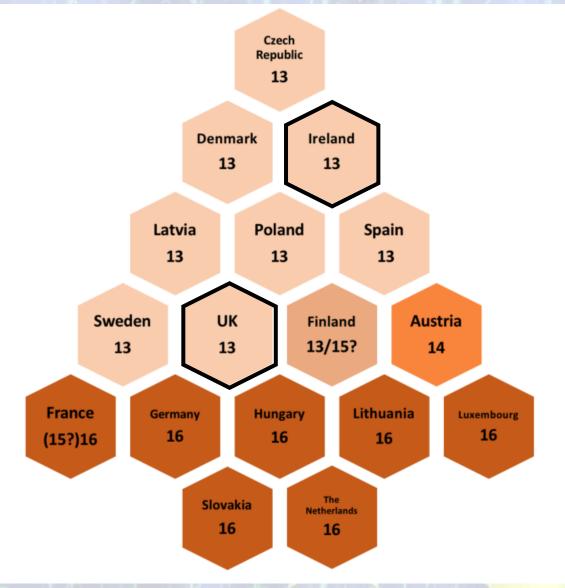


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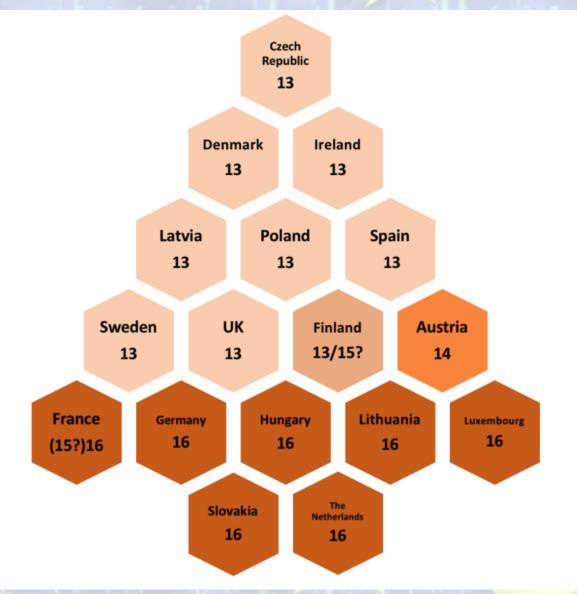




Articles 6-8 GDPR

Clause 9 UK Bill

Section 30 Irish Bill



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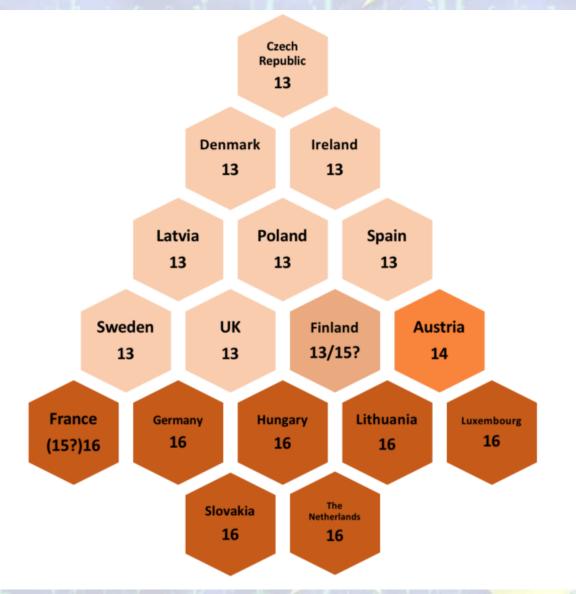


17 of EU28 surveyed

8 set the age at 13

1/13-15; 1/14; 1/15-16

6 set the age at 16

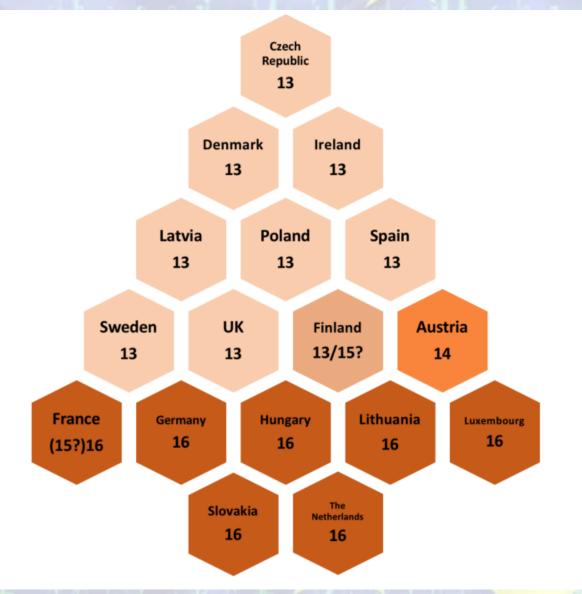


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#### Only for GDPR

Other ages of consent (eg contract) and rules relating to capacity and competence (eg *Gillick*) are unaffected



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Only for consent

Every child has the full range of data subject rights under GDPR

#### Children as data subjects with DP rights



Schedule 3 – Exemptions etc from the GDPR: ...

Part 2 – Health data

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Exemption from the listed GDPR provisions: data processed by a court

- 3 (1) The listed GDPR provisions do not apply to data concerning health if
  - (a) it is processed by a court,
  - it consists of information supplied in a report or other evidence given to the court in the course of proceedings to which rules listed in subparagraph (2) apply, and
  - (c) in accordance with those rules, the data may be withheld by the court in whole or in part from the data subject.
  - (2) Those rules are
    - (b) the Magistrates' Courts (Children and Young Persons) Rules 1992 (S.I. 1992/2071 (L. 17));
    - (c) the Family Proceedings Rules (Northern Ireland) 1996 (S.R. (N.I.) 1996 No. 322);
    - (d) the Magistrates' Courts (Children (Northern Ireland) Order 1995)Rules (Northern Ireland) 1996 (S.R. (N. I.) 1996 No. 323);

Schedule 3 – Exemptions etc from the GDPR: ...

Part 3 – Social work data

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Exemption from the listed GDPR provisions: data processed by a court

- 9 (1) The listed GDPR provisions do not apply to data that is not education data or data concerning health if—
  - (a) it is processed by a court,
  - it consists of information supplied in a report or other evidence given to the court in the course of proceedings to which rules listed in subparagraph (2) apply, and
  - (c) in accordance with any of those rules, the data may be withheld by the court in whole or in part from the data subject.
  - (2) Those rules are
    - (a) the Magistrates' Courts (Children and Young Persons) Rules (Northern Ireland) 1969 (S.R. (N.I.) 1969 No. 221);
    - (c) the Family Proceedings Rules (Northern Ireland) 1996 (S.R. (N.I.) 1996 No. 322);
    - (d) the Magistrates' Courts (Children (Northern Ireland) Order 1995) Rules (Northern Ireland) 1996 (S.R. (N. I.) 1996 No. 323);

Schedule 3 – Exemptions etc from the GDPR: ...
Part 4 – Education data

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Exemption from the listed GDPR provisions: data processed by a court

- 18 (1) The listed GDPR provisions do not apply to education data if -
  - (a) it is processed by a court,
  - it consists of information supplied in a report or other evidence given to the court in the course of proceedings to which rules listed in subparagraph (2) apply, and
  - (c) in accordance with those rules, the data may be withheld by the court in whole or in part from the data subject.
  - (2) Those rules are
    - (a) the Magistrates' Courts (Children and Young Persons) Rules (Northern Ireland) 1969 (S.R. (N.I.) 1969 No. 221);
    - (c) the Family Proceedings Rules (Northern Ireland) 1996 (S.R. (N.I.) 1996 No. 322);
    - (d) the Magistrates' Courts (Children (Northern Ireland) Order 1995)Rules (Northern Ireland) 1996 (S.R. (N. I.) 1996 No. 323);

Schedule 4 – Exemptions etc from the GDPR: disclosure prohibited or restricted by an enactment

Statements of special educational needs

- 4 (1) The listed GDPR provisions do not apply to personal data consisting of information the disclosure of which is prohibited or restricted by an enactment listed in sub-paragraph (2).
  - (2) The enactments are -
    - (c) regulation 22 of the Education (Special Educational Needs) Regulations (Northern Ireland) 2005 (S.R. (N.I.) 2005 No. 384).

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Schedule 4 – Exemptions etc from the GDPR: disclosure prohibited or restricted by an enactment

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#### Parental order records and reports

- 5 (1) The listed GDPR provisions do not apply to personal data consisting of information the disclosure of which is prohibited or restricted by an enactment listed in sub-paragraph (2), (3) or (4).
  - (4) The enactments extending to Northern Ireland are -
    - (a) Articles 50 and 54 of the Adoption (Northern Ireland) Order 1987 (S.I. 1987/2203 (N.I. 22)), as applied with modifications by regulation 3 of and Schedule 2 to the Human Fertilisation and Embryology (Parental Orders) Regulations 2010 in respect of parental orders made under —
      - (i) section 30 of the Human Fertilisation and Embryology Act 1990, or
      - (ii) section 54 of the Human Fertilisation and Embryology Act 2008;
    - (b) rules 4, 5 and 16 of Order 84A of the Rules of the Court of Judicature (Northern Ireland) 1980 (S.R. (N.I.) 1980 No. 346);
    - (c) rules 3, 4 and 15 of Order 50A of the County Court Rules (Northern Ireland) 1981 (S.R. (N.I.) 1981 No. 225).

Schedule 4 – Exemptions etc from the GDPR: disclosure prohibited or restricted by an enactment

Statements of special educational needs

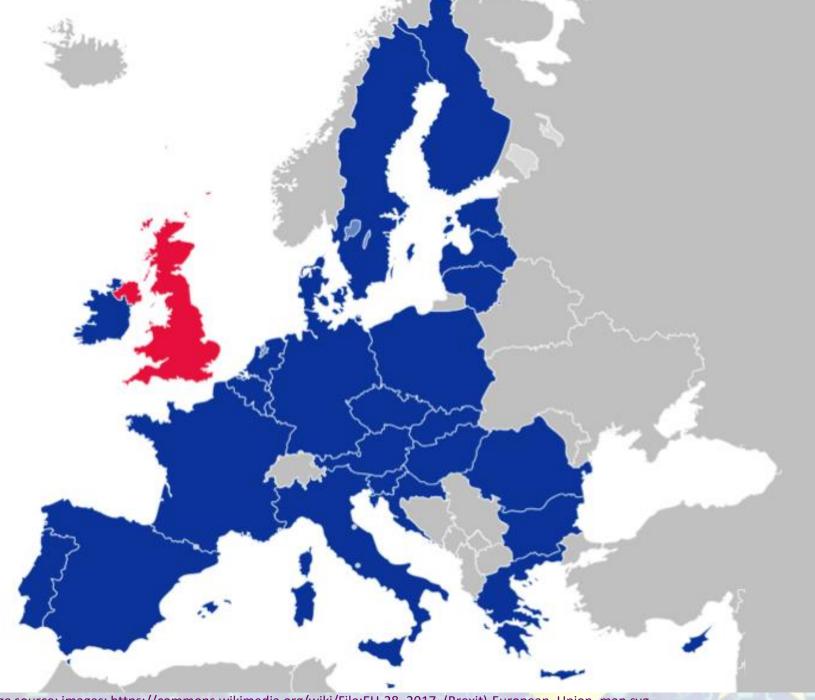
- 4 (1) The listed GDPR provisions do not apply to personal data consisting of information the disclosure of which is prohibited or restricted by an enactment listed in sub-paragraph (2).
  - (2) The enactments are -
    - (c) regulation 22 of the Education (Special Educational Needs) Regulations (Northern Ireland) 2005 (S.R. (N.I.) 2005 No. 384).

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**Brexit & GDPR** 

**EU Commission** 

Notice to Stakeholders

19 January 2018

## Adequacy agreements







#### Will the Bill be adequate?

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House of Lords House of Commons

Joint Committee on Human Rights

Legislative Scrutiny: The EU (Withdrawal) Bill: A Right by Right Analysis

Given the vast number of exemptions and derogations provided for in the Data Protection Bill, there is a question as to whether the Bill offers protection that is equivalent to Article 8 of the Charter









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Image source: https://www.flickr.com/photos/nicosmos/3576908914





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Thank you very much

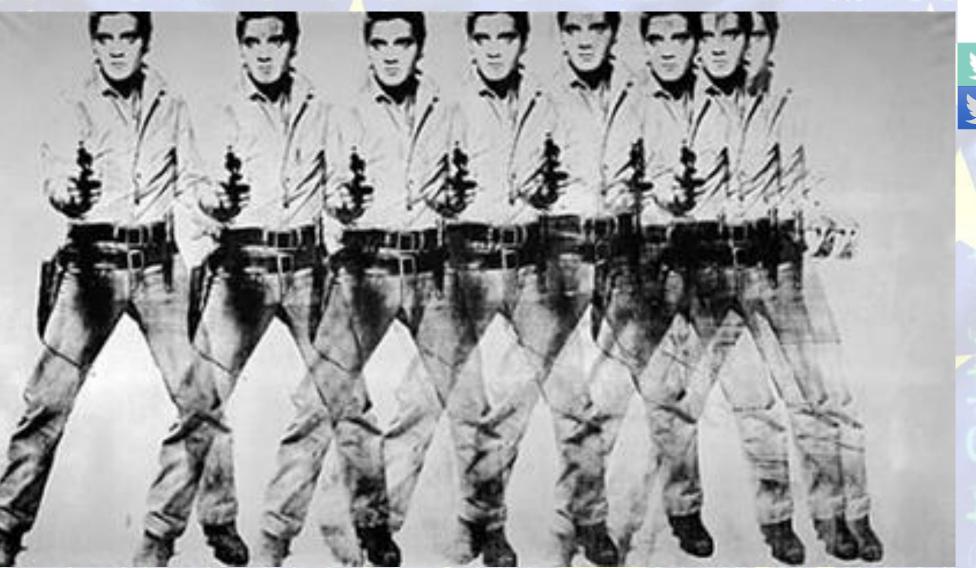
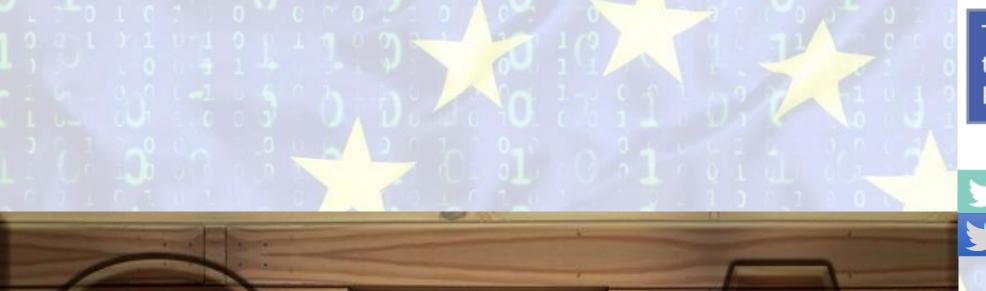


Image source: https://en.wikipedia.org/wiki/Eight\_Elvises





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Image source: https://pixabay.com/en/q-and-a-question-answer-q-sign-2453376/



# Prof Eoin O'Dell Trinity College Dublin

http://www.cearta.ie +353 86 202 1120 odelle@tcd.ie @cearta





# Training of Lawyers on the EU Data Protection Reform (TRADATA)





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# COFFEE BREAK 4:00PM



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## GDPR & THE **EMPLOYER**

**SARAH COCHRANE** 

**LEONA RANKIN** 





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# General Data Protection Regulations and HR / Employment issues

20 April 2018





#### Agenda

- 1. Key Changes
- 2. GDPR Cradle to Grave
  - recruitment and selection
  - managing the employment relationship
  - termination and beyond
- 3. Getting Ready Checklist





#### **Terminology**

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Data Controller - Determines the purposes and means of the processing of personal data.

Data Processor - A natural or legal person, public authority, agency or other body which processes personal data on behalf of data controller

Personal Data - Any information relating to data subject e.g. personal details, family and lifestyle details, education and training, financial details.

Processing - Carrying out any operation or set of operations including collection, recording, storage, structuring, consulting etc.





# Key changes

- Core rules remain similar
- Strengthened rights for data subjects
- Less reliance on "consent"
- Concept of "high risk" processing
- Data processors as well as data controller obligations
- Breach consequences





# General principles

- Lawfulness, fairness and transparency
- Purpose limitation
- Data minimisation
- Accuracy
- Retention
- Integrity and confidentiality
- Accountability



### Key change - breach and sanction

#### **Penalties**

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• up to 4% global turnover or 20 million (whichever higher)

#### **Breach notification**

- To regulator "without undue delay" and within 72 hours where "risk" to data subject
- To data subject where "high risk"
- Importance of encryption; regular systems testing



### **Key change – consent**

- must identify "processing condition" i.e. must only process the data on the basis
  of one or more of the following legal grounds:
  - Consent
  - Necessary for performance of contract
  - Legal obligation
  - Vital interest of data subject
  - Public functions
  - Legitimate interests



### Key change – strengthened rights for data subjects



- Right to be informed Privacy Notices
- Right of access subject access rights (30 days, no fee, "manifestly unfounded or excessive")
  - Enhanced rights
  - Removal of £10 fee
  - Response without "undue delay" and within one month
- Right to be forgotten not absolute
- Withdrawal of consent





## Key change – governance and accountability

- Data Protection Officers
  - mandatory for public bodies and if processing is core business activity
  - independent, expert and senior
  - DPOs will have additional employment protections
  - Be wary of titles!
- Data protection by design
- Data protection impact assessment





### **Recruitment and selection – Application Process**

- Data minimisation
- only ask for information that is necessary
- Consent
  - Unlikely to be able to rely on blanket consent
  - Consent must be "freely given"
  - Consent can be withdrawn at any time
  - Need to look for processing to be justified on other legally-recognised grounds (see later)





### Recruitment and selection – Application Process

- Privacy Notices
- Concise / transparent / intelligible / easily accessible and in clear and plain language.
- In writing / electronically (if appropriate) and orally in some cases.
- Must be provided at the time of data collection from either data subject or a third party





# **Privacy Notice**

- Your identity and contact details and details of DPO
- Purpose and legal basis for processing and period that it will be stored
- Right to withdraw consent
- Categories of personal data processed and the source of the data
- Recipients of the personal data and details of any intended transfer outside the Union
- Individuals rights e.g.right to be forgotten, to make subject access request
- Details of any automated decision making
- Whether provision of personal data is a statutory or contractual requirement.
- The right to complain to a supervisory authority





### **Recruitment and selection – Application Process**

- Access NI: Criminal Record Checks
- Document Security
  - Pseudonymisation and encryption of personal data
  - Ability to ensure on-going confidentiality and resilience of data processing systems
  - Demonstrate how you test your security systems and assess how well they are working / identify issues





### Recruitment and selection – Application Process

- Beginning the employment relationship
  - Audit documentation that you currently hold
  - Send new (more detailed) Privacy Notice
- Retention of documents
  - Suggested periods (next slide)
  - Consider legal basis for processing data:
    - Performance of employment contract
    - Compliance with legal obligation
    - Protect employers vital interests
    - For a task carried out in the public interest
    - For the purposes of the legitimate interests of the employer (or third party)



# Retention of records- recruitment



| Type of record  | Suggested Legal Basis for processing   | Statutory or Code of Practice reference          | Retention period  |
|---|--|--|---|
| Job applications and interview records of unsuccessful candidates   | Performance of the employment contract | ICO: Employment Practices<br>Code                | A short period, perhaps 6 months after notifying unsuccessful candidates                              |
| Fair employment monitoring information from unsuccessful candidates                                       | Compliance with a legal obligation     | Fair Employment and Treatment (NI) Order 1998    | 3 years from the date of receipt of the unsuccessful application                                      |
| Records to show compliance<br>with the Working Time<br>Regulations (NI) 2016 (including<br>opt-out forms) | Compliance with a legal obligation     | Working Time Regulations (Northern Ireland) 2016 | Potentially for the length of the employment relationship and appropriate period beyond e.g. 6 months |
| PAYE records  | Performance of the employment contract | Regulation 97 Income Tax<br>Regulations 2003     | Not less than three years after<br>the end of the tax year to which<br>they relate                    |





# Retention of records

| Type of record  | Suggested Legal Basis for processing | Statutory or Code of Practice reference   | Retention period  |
|---|--------------------------------------|---|---|
| Immigration checks  | Compliance with a legal obligation   | Immigration, Asylum and Nationality Act 2006  | Two years after the termination of employment   |
| Criminal records checks and disclosures of criminal records forms | Compliance with a legal obligation   | ROA and Information<br>Commissioner's Employment<br>Practices Code Part 1.7.4 and<br>2.15.3 | Delete following recruitment process unless assessed as relevant to ongoing employment relationship. Once the conviction is spent, should be deleted unless an excluded profession. |

# GDPR Cradle to Grave – managing the employment relationship





# Disciplinary / performance

- The right to be forgotten
- Subject access requests
  - Enhanced rights
  - Removal of £10 fee
  - Response without "undue delay" and within one month
- Tougher data protection rules 'a two way street'
  - Removal or misuse of confidential information
  - Review of disciplinary policy
- Automated decision making





# Managing sickness absence

- Sickness absence records
- Reporting of sickness absence
- Occupational Health
  - Consent
  - Separate Privacy Notice



# **Privacy Impact Assessments**

- DPIA must be carried out when processing is likely to result is "high risk to the rights and freedoms of natural persons"
- Examples:

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- Systematic and extensive evaluation
- Processing on a large scale of special categories
- Systematic monitoring of a publicly accessible area on a large scale.



# Retention of records



| Type of record   | Suggested Legal Basis for processing   | Statutory or Code of Practice reference  | Minimum Retention period  |
|--|--|--|---|
| Disciplinary / grievance / performance records                   | Performance of the employment contract | N/A  | At least until the expiry of any warning.  Suggest regularly reviewed as part of an audit process.                          |
| Sickness records required for the purposes of SSP                | Compliance with a legal obligation     | Regulation 13, Statutory Sick Pay<br>(General) Regulations 1982                                  | Three years after the end of the tax year in which payments are made  |
| Records in relation to hours worked and payments made to workers | Compliance with a legal obligation     | Section 9, National Minimum wage Act 1998. Regulation 38, National Minimum wage Regulations 1999 | Three years beginning with the day upon which the pay reference period immediately following that to which they relate ends |





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# GDPR Cradle to Grave – termination and beyond





# Termination and beyond

- Document audit
- Consider what can be destroyed and what should be retained
- Employees removing personal data
  - Potentially uploading information or using it to compete
  - Mandatory reporting to ICO and potentially data subject
- Reference requests
  - Reason for processing?
  - Exit interview / consent
- Subject Access Requests





# GDPR – getting ready



- Audit employee data currently held by the business what, where, why?
- Determine whether you are required to formally designate a Data Protection Officer.
- Review Privacy Notices and Procedures.
- Identify the relevant processing condition; document this carefully
- Review and update contracts of employment and policies





# GDPR – getting ready

- Consider and implement procedures for detecting, reporting and investigating breaches
- Update procedures for dealing with subject access requests
- Consider data protection training for all staff as part of induction and at regular intervals



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- Northern Ireland's Top Ranked Law Firm in the Chambers and Partners Guide 2017 for the past number of years.
- More areas and partners ranked than our competitors.





# We do more. Better.



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# Closing Remarks & Presentation of Certificates



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